

## SYSTEM REQUIREMENTS FOR WRCS PROGRAMS

Rev Jan/2010

If you have any questions, please call Technical Support @ 478.474.8779 Calls from technicians, computer stores, and other builders are welcome.

### OPERATING SYSTEMS:

WINDOWS XP/ VISTA/ SEVEN PROFESSIONAL/ULTIMATE (32/64-Bit) (No "Starter" Editions!)  
Vista & Win7: Program must be run in compatibility mode for XP(SP3)  
("Home" Versions OK, but not recommended!)

If the Hardware maker does not support your device on your version of Windows, we also cannot provide support for the device.

PRINTER: Laser Printer with PCL5 minimum. Duplex printing is usually required.

CPU SPEED: 2 GHz Pentium IV / AMD Athlon  
Server should have 2.5 GHz for 2-3 clients, 3.0 GHz for 4+ clients.  
Terminal Server: 2.5 GHz Minimum, 3.0 Recommended

HARD DRIVE: 80 Gigabytes (GB) Minimum, 10 GB free space, (No less than 25% of total)

### SYSTEM MEMORY:

STAND-ALONE (Single PC, no network): 1 GB (also applies to w/stations)  
SERVER: Up to three w/stations: 2-3 GB Four to Six w/stations: 4-6 GB  
TERMINAL SERVERS: 6-8 GB

⇒ As used here, the term "workstation" also refers to network devices such as network printers, NAS storage devices, and should include 'occasional' devices or computers.

- It is recommended that if the location has more than two workstations, all computers should have Windows Professional/Business Edition.
- At three w/stations, a dedicated file server that is not used as a workstation. This does not have to be a server O/S, nor is a multiple processor pc required.
- At seven workstations or devices, the file server should have a server operating system. Windows 2003 Server or higher is recommended.

### NETWORKING & COMMUNICATIONS:

ETHERNET LAN WITH HUB/SWITCH (100/1000 Mbps) WAN/VPN Not Supported.

WIRELESS is not officially Supported: 802.11g/n are the only acceptable standards. The network must also be stable. Database corruption could result.

⇒ Broadband internet access is now required for updates

⇒ WRCS does not normally provide initial network setups. This should be done by a certified technician familiar with Windows Networking and Internet Security. This technician should also configure file sharing and permissions on your network. Please have your tech call us while on site to prevent your having to call them back out for further configurations. This is especially important if they have never configured for our program before.

OTHER SYSTEM REQUIREMENTS: SVGA ADAPTER & MONITOR 1024 x 768 resolution.

NOTE: NO COMPUTER MORE THAN THREE YEARS OLD SHOULD BE USED IN A BUSINESS UNLESS THERE IS A DEDICATED TECHNICAL STAFF MAINTAINING THE SYSTEM.

THE FOLLOWING VERSIONS OF WINDOWS ARE NO LONGER SUPPORTED BY MICROSOFT, HAVE SERIOUS SECURITY ISSUES, & SHOULD NOT BE USED IN A BUSINESS ENVIRONMENT:

WINDOWS 98, "ME" (MILLENNIUM), NT4, 2000 PROFESSIONAL, AND XP (SP1)

ADDITIONALLY, IF YOU EXPERIENCE PROGRAM OR PRINTER PROBLEMS DUE TO INCOMPATIBILITY WITH THESE OPERATING SYSTEMS, AND ANY PART OF OUR SOFTWARE, WE MAY NOT BE ABLE TO ASSIST YOU BEYOND RECOMMENDING THAT YOU UPGRADE TO A NEWER COMPUTER OR PRINTER.

WRCS DOES NOT PROVIDE ANY SETUP ASSISTANCE OR SUPPORT FOR DOMAIN CONFIGURATIONS OR "APPLIANCE SERVERS."